



Keerthan Shetty

Platform Operation Engineer..Senior.Lead

Skilled network professional with 9+ years of experience with the necessary drive ,determination and competence to resolve complex networking issues .

Lead and supervise team of Platform operation engineers .Part of network deployment projects and implementing entity .

Coordinated and represented for Service incidents .

Experienced working for high content delivery events like FIFA world cup ,ICC world cricket cup

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SKILLS

Computer Network **Linux**

SQL **AWS**

Grafana **Javascript**

Siebel **jira**

HOW MY DAY LOOKS LIKE

Percentage split of work time

Network troubleshooting and configuration (20%) Build dashboards and write SQL queries (15%) Training and Mentoring (15%) Lead the team and handle escalations (50%)

AWARDS

Akamai Level 3 Awards

Akamai "Unwavering Commitment to Akamai and our Customers" nominated by Keith Oslakovic"

2 Akamai spot awards

Akamai Akamai Spot awards for outstanding performance in ICC world cup and IPL Network deployments in India

CERTIFICATIONS

ITIL V3 Foundation

Simplilearn

Network Security Associate

Fortinet

AWS essentials

Udemy

INTERESTS

Swimming **Football**

Chess

WORK EXPERIENCE

Akamai

(June 30, 2022 - Present)

Platform operation Engineer ..Senior.Lead

Prepare report for management monthly and quarterly. Provide feedback to supervisors/individuals as needed. Suggest improvement/development. Handle critical escalations from other stake holder team

Akamai

(June 30, 2021 - May 31, 2022)

Platform operation Engineer II Lead

Audit network installs. Perform managerial duties Serve as point person for disseminating information across the team Work with other Quality Engineers / managers to collate and communicate quality results and feedback.

Akamai

(June 30, 2020 - May 31, 2021)

Platform operation Engineer Lead

Build dashboards and write custom SQL queries to improve efficiency . Coordinate with the team . Deliver training and mentoring

Akamai

(March 31, 2016 - May 31, 2018)

Platform Operation Engineer

Run network installs Develop tools Take on additional projects to improve the safety, stability, and maintainability of the deployed network

Akamai

(June 30, 2013 - February 29, 2016)

Network infrastructure engineer associate

Build new Akamai Cluster in Internet service provider presence across the world. Coordinate with Field technicians remotely for new builds QA the projects on new builds. Handle production outages in my territory

EDUCATION

SDMCET

(May 31, 2010 - May 31, 2013)

Bachelor of Engineering , Computer Science

8.96

KHKIE

(May 31, 2007 - May 31, 2010)

Technical Diploma, Computer Science

85.5

VOLUNTEER EXPERIENCE

Bhoomi foundation

Volunteer

Volunteer for educating under-privileged children